# Privileged Access Management

#### About Me:

- I, Sudheer Karanam, have over 19+ years of experience in IT Industry with over 12+ years dedicated to InfoSec.
- My expertise includes many of Information security domains such as:
  - User Profile Management,
  - PII (Personally identifiable information),
  - Single Sign On,
  - OAuth, OpenId,
  - Device Identity,
  - Risk Adaptable Access controls,
  - Privileged Identity and Access Management,
  - Secrets Management,
  - PCI (Payment Card Industry) standards & processes.
- I hold Security industry's leading certifications such as Certified Ethical Hacker (CEH), CISSP.

### Agenda:

- Privileged Access Management
  - What ?
  - Why?
  - Key Benefits
- What does PAM do?
- PAM Solution types:
- PAM Implementation:
- Key players:
- Q&A

#### What is Privileged Access Management (PAM)?

#### - What are privilege actions?

- Ex:
  - Modify System config.
  - CRUD operations on User/System accounts.
  - Administrative activities.

#### - What are privileged accounts?

- Any accounts (human/system) with special/extra rights (which go beyond that of an ordinary user) to operate on applications, infrastructure, or data. Ex: Root users, Admin accounts, System accounts, Emergency accounts, Service accounts etc.

#### - What is PAM?

- Is set of strategies/policies to safeguard administrative credentials and detect/alert/prevent malicious activities such as steal, destroy data or files on IT infrastructure.

### Why PAM?

- Threats:
  - Employees (Weakest link in cyber security).
  - External Malicious actors.
- According to the Verizon Data Breach Investigation 2021 report, 61% of surveyed data leaks involved privileged credentials. And the cost of this type of attack is also higher.
- According to IBM in the Cost of Data Breach Report 2021, while the average cost of a data leak is usually \$4.24 million, when the data leak involves privileged credentials, this value can reach \$4.37 million.

### Key Benefits of PAM:

- Malware protection: Malwares usually require and operate in high privilege layers of system, with PAM its movement can be prevented or have its speed reduced.
- Compliance with important security (ex: SOX, HIPPA, NIST etc) & data protection (GDPR,CCPA etc) standards,
- Improved Operational Efficiency: With principle of least privilege only relevant permissions are assigned and maintained.

#### What does PAM do?

- Centrally manage access and can be a great help in preventing insecure password stores and shares.
- Implement principle of Least Privilege ensuring only minimal required access permissions to users.
- Can track <u>authorized</u>/<u>unauthorized</u> activities performed by privileged users <u>in real time</u>, monitor and ensure compliance to security standards.
- Maximize security with reduced complexity and increased visibility.
- Note: Gartner suggests it is impossible to manage risk without specialized PAM tools.

#### PAM Solutions:

- Privileged Account and Session Management (PASM):
  - Credentials are securely created and distributed through PAM, similar to a password manager. Thus every time a user needs access they get account with privileges, with all its activities recorded.
  - PASM offers:
    - Real-time monitoring.
    - Access control for shared accounts with MFA.
    - Remote session
    - Session Recording.
  - Secrets Management:
    - Secrets: SSH keys, passwords, OAuth tokens, API keys.
    - Dynamic vs Static accounts.
- Privileged Elevation and Delegation management (PEDM):
  - Provide privileges based on role of the user.
  - JIT/ZSP Access.

### Advanced PAM:

- Zero standing privileges (ZSP).
- Use ephemeral identities and credentials (No password vaults or password rotation)
- Privileged Task Automation.
- Advance analytics.

### PAM implementation:

- The implementation of **PAM** involves three aspects: tools, people, and processes. Along with state of the art tool, it is very pertinent to invest in process optimization and training people.

#### - Pre-requisties:

- -Inventory of accounts, credentials, systems.
- -Inventory of H2M Operations.
- -Inventory of M2M Operations.

#### -Implementation:

- Enable real time session-activity tracking for detecting any deviants/abuses.
- -Enable session recordings.
- -Integrate with Secret management tool.
- Extremely critical infrastructure: Ensure high-availability and recovery mechanisms.

#### -Advanced:

- Robotic process automation (RPA).
- Cloud infrastructure entitlement management (CIEM).

## Key players:



# Q&A

### Appendix:

- References:
  - https://www.ssh.com/academy/iam/pam
  - https://senhasegura.com/privileged-access-management-pam-a-complete-guide/
  - https://blogs.gartner.com/homan-farahmand/2022/07/06/rethink-identity-governance-and-administration/
  - https://expertinsights.com/insights/the-top-10-privileged-access-management-pam-solutions/
  - ▶ <u>Guidance for Privileged Access Management</u> Gartner